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Title:APPLICATION PACKAGING AND BRANDING IN A FEATURE/SERVICE/SOLUTION
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Express Mail Label No. EU492036101US Date of Deposit: 11/10/2003

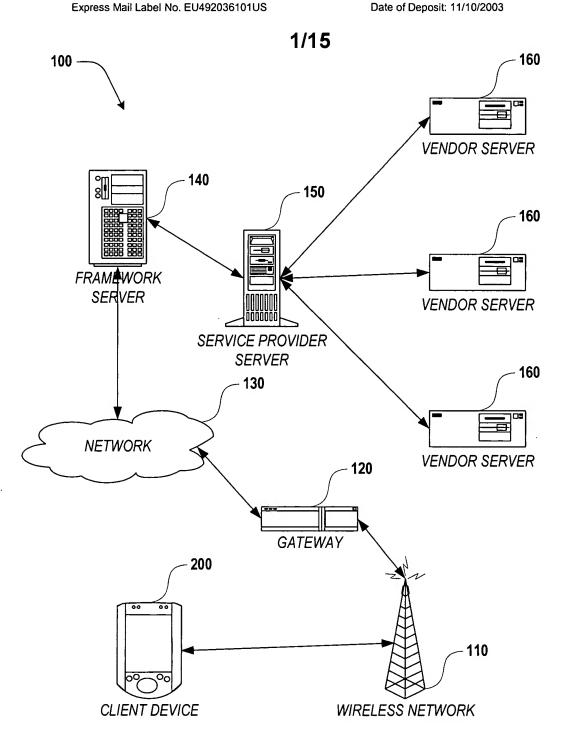


Fig.1.

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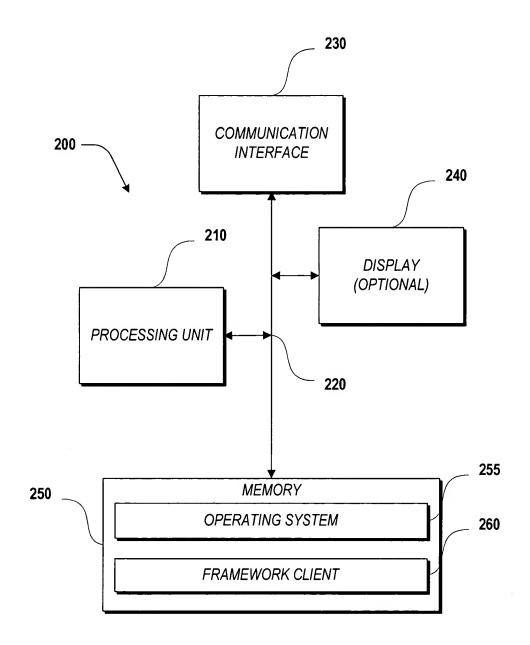


Fig.2.

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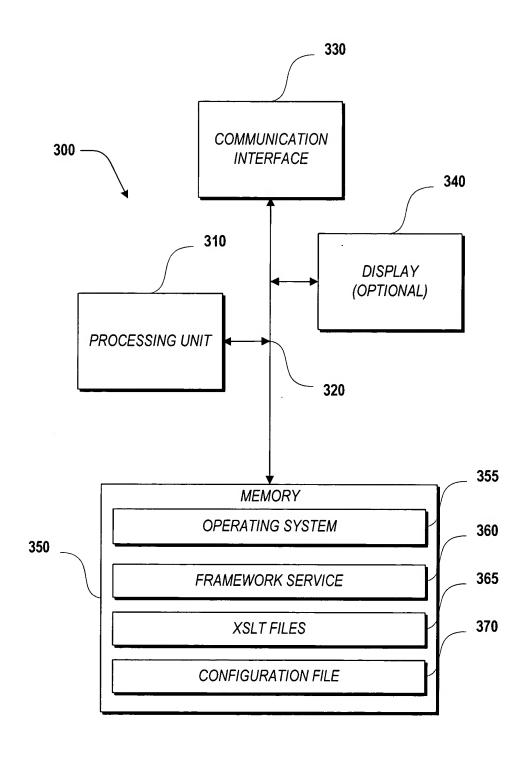


Fig.3.

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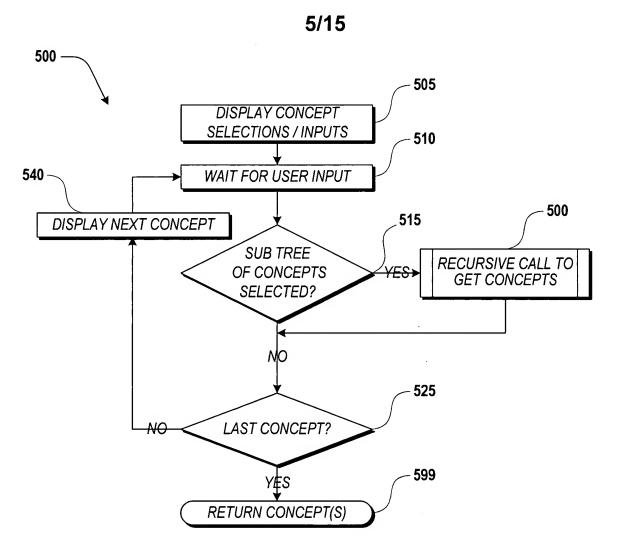
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Fig.4.

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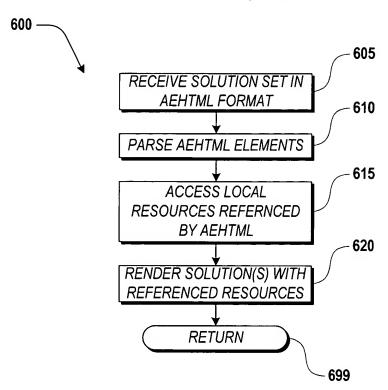
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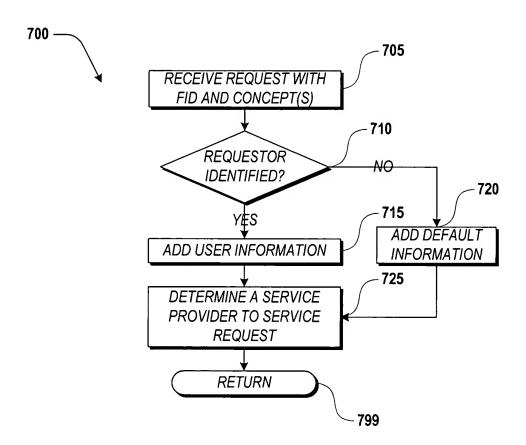


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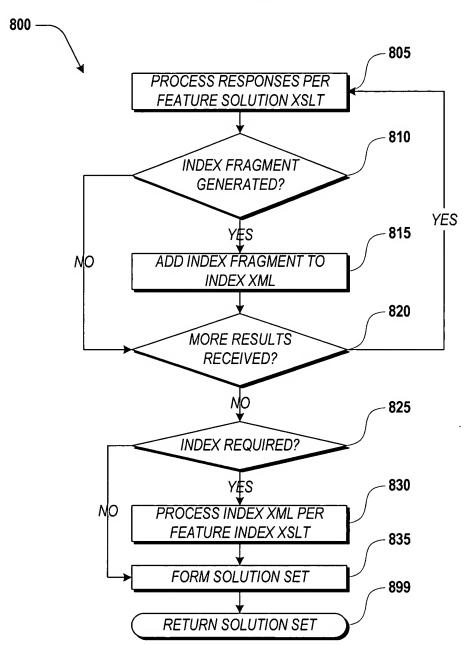




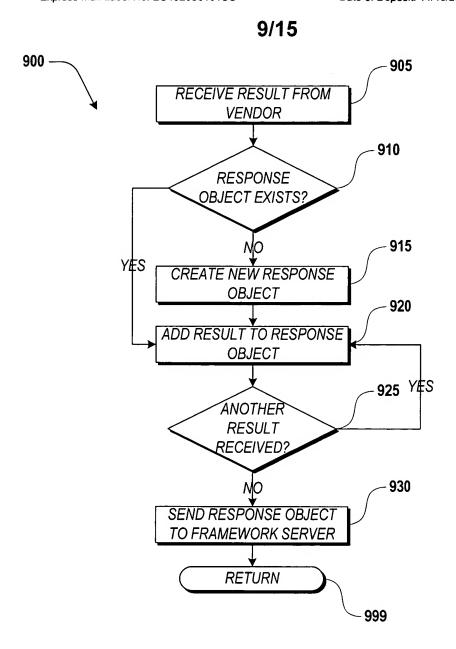
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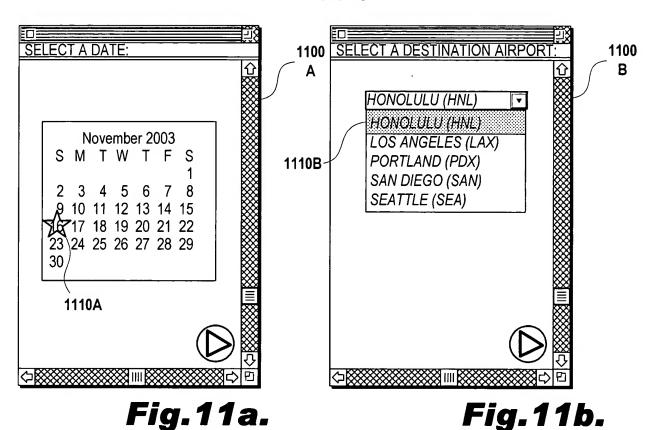
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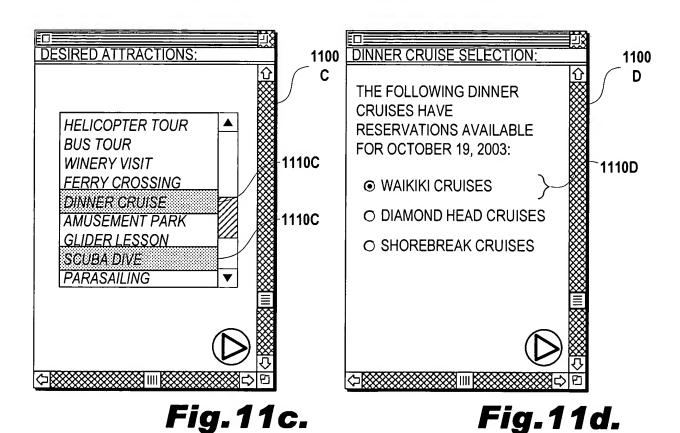
10/15 160 200 150 CLIENT DEVICE **FRAMEWORK** SERVICE PROVIDER **VENDOR SERVER** SERVER __1010 1005 **SERVER** SOLUTION ADD USER 1020 COMMAND INFORMATION SEND COMMAND **DETERMINE** AND USER **COMMAND** 1030 INFORMATION REQUIREMENTS 1025 SEND SERVICE RESPOND TO 1015 1040 SERVICE COMMAND **COMMAND** FORM SOLUTION SEND COMMAND FROM RESULT RESULT CREATE SINGLE 1035 1055 **SOLUTION SET** 1045 RENDER SINGLE SEND SINGLE **SOLUTION SET** SOLUTION SET 1050-**Fig. 10**

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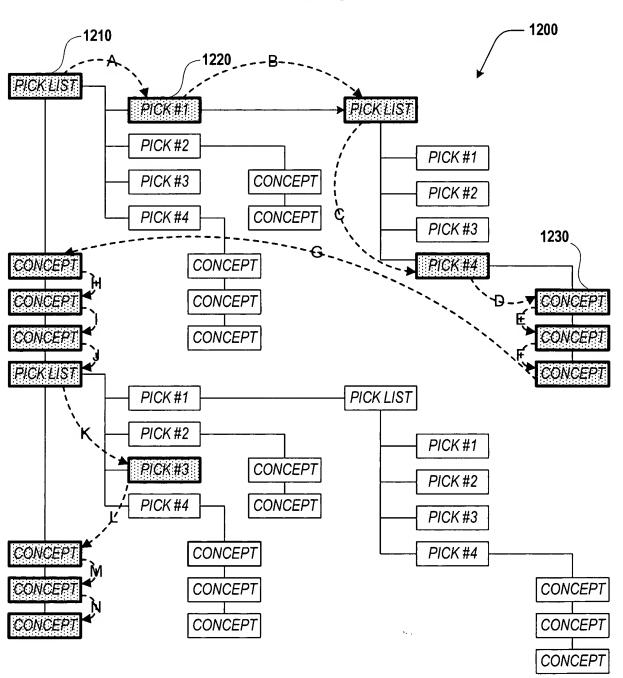


Fig.12.

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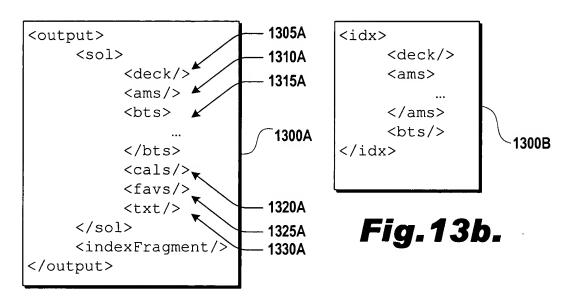


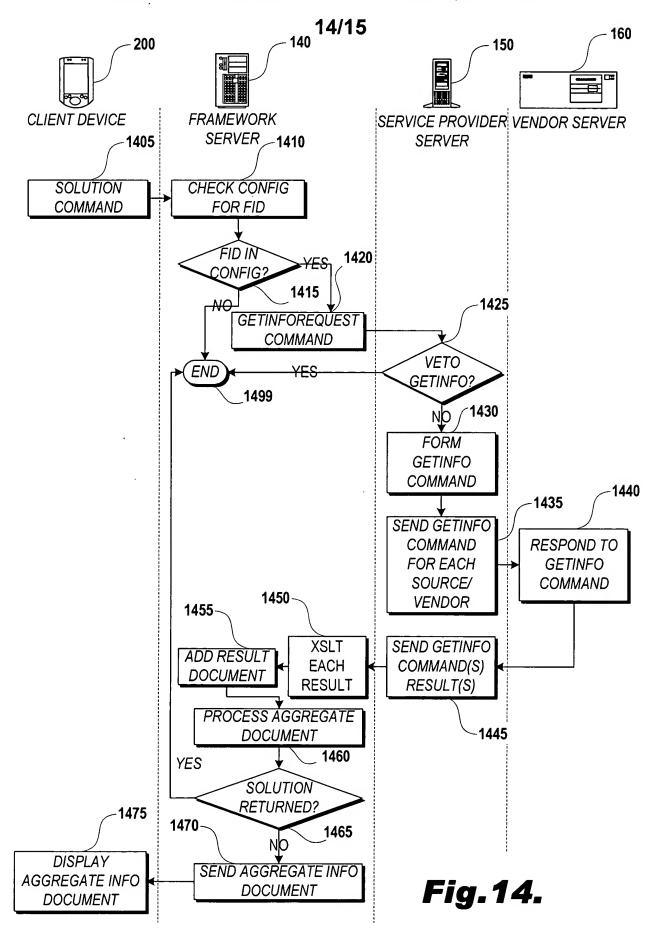
Fig.13a.

Fig.13c.

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